THERE ARE TWO WAYS OF GETTING IN TOUCH WITH THE SERVICE:

TELEPHONE /EMAIL:

SERVICES OFFERED:
BILTZEN’s Legal Department
(Basque service for intercultural integration and coexistence) will assist you. Biltzen can:
- Solve doubts
- Make a referral to another authorised organisation
- Propose referral so that legal assistance can be assigned

LEGAL ADVICE IN PERSON
AUTHORIZED ORGANISATIONS

IN PERSON:

By attending any of the authorised organisations where a personal appointment will be arranged. The organisation can:
- Solve doubts
- Make a referral to another authorised organisation
- Propose referral so that legal assistance can be assigned

LEGAL ADVICE
BY TELEPHONE AND E-MAIL

BASQUE LEGAL SERVICE
FOR ISSUES CONCERNING FOREIGN NATIONALS

LEGAL ADVICE IN PERSON
AUTHORIZED ORGANISATIONS

ARABA

CRUZ ROJA  tel.: 945 222 222 (Vitoria-Gasteiz)
CEAR  tel.: 945 266 805 (Vitoria-Gasteiz)

BIZKAIA

CRUZ ROJA  tel.: 944 230 359 (Bilbao)
944 950 229 (Portugalete)
CITE – CCOO  tel.: 944 243 424 (Bilbao)
CARITAS (through their social services)
KOSMOPOLIS  tel.: 688 605 551 (Getxo)

GIPUZKOA

CRUZ ROJA  tel.: 943 327 795 (Donostia)
943 176 248 (Eibar)
ADISKIDETUAK  tel.: 943 639 690 (Irun)
SOS Arrazakeria  tel.: 943 245 627 (Donostia)

LEGAL ADVICE
BY TELEPHONE AND E-MAIL

BILTZEN

> User:  tel.: 900 840 890
  asesoria@euskadi.eus

> Professional:  tel.: 94 400 18 09
  juridika@biltzen.org

09:30-14:00 h.
REPORTS ON COMMUNITY TIES,
INTEGRATION EFFORTS AND HOUSING
informes@euskadi.eus
TWO WAYS OF GETTING IN TOUCH

ASSISTANCE IN PERSON

ASSISTANCE BY TELEPHONE/EMAIL

COLLABORATING ORGANISATIONS FROM THE THIRD SECTOR

BASQUE GOUVERNEMENT
Family Policy and Community Development Department

BILTZEN
The Basque Integration and Intercultural Coexistence Service

SAJE
Specialised Legal Assistance Service – Assignment of Qualified Lawyer on Call for Issues Concerning Foreign Nationals

WHO IS IT FOR?

For foreign nationals as well as professionals from the Public Administration and Third Sector Organisations, who participate in the accompanying of those on different paths to inclusion, as well as the general public.

FOR WHAT

For facilitating the regularisation of foreign nationals as well as avoiding supervening irregular situations, and contributing to (attempting to facilitate) the right to exercise family life.

APPOINTMENT

IF YOUR APPOINTMENT concerns:

- Residence permit due to exceptional circumstances (family ties, social ties, ties for humanitarian reasons or gender violence).
- Study permit-extension.
- Foreign Minors.
- Long Stay-EU
- European Union Regulations/Relatives residents of the European Union.
- Renewals.
- Changes (Including Permit for independent reunification).
- Reunification.